

# State of the City

2023 ACCOMPLISHMENTS & 2024 GOALS



# City Department Accomplishments

The City this had a number of projects this year!

Here are some highlights of the many departmental accomplishments for 2023.

- 2A Projects: Raynolds/Pear/Field, College, Franklin
- Clocktower Design
- Community Broadband Project
- Court Management System
- ERP Financial System
- Hwy 50 Lighting Project
- Hwy 50 Pedestrian Crossing
- Main Street Improvement Grant
- Multi-modal Master Plan
- New Method Laundry
- Parks Facility Relocation
- Play Wave Camera
- Records Request (Clerk & Police)
- Records Management System (Police Dept) Build
- Rhodes Avenue Project Completion (April)
- Skyline Steel Demolition
- Water Department SCADA system replacement (Engineering)
- Website Refresh/Redesign



# New Mayor and City Council Members



During the November 7, 2023 election the community voted in the following candidates for Mayor and City Council. The mayor serves a 2 year term and the four council members will serve a 4 year term.

- ▶ Preston Troutman – Mayor
- ▶ Kathy Worthington – District 2
- ▶ Timothy Dennehy – District 4
- ▶ Amy Schmisser – At-large
- ▶ Gerald Meloni – At-large

# We Welcomed These New Businesses

- ▶ 719 Jujitsu
- ▶ Arby's
- ▶ Boudreauxs BBQ
- ▶ Cañon Printing at FCA
- ▶ Charmingly Sassy
- ▶ Chelsey's Wings, Burgers & Spirits
- ▶ City Market Fueling Station



- ▶ Love's Travel Plaza
- ▶ Luna Grace Wellness and Rejuvenation Spa
- ▶ Oil City Coffee Bar
- ▶ Peacock Gallery
- ▶ Reclaimed Woodworks
- ▶ Suburban Studios
- ▶ Zenity Alternative Medicine



# Building Department

- ▶ Identified new software for 2024 that will allow online permits and payments and online plan review.
- ▶ Provided several free webinar trainings through the Department of Energy Program.

Numbers as of 12/15/2023

- ▶ 1043 permits issued
- ▶ 45 residential plan reviews completed on new homes/ duplexes, additions, detached garages, and sheds
- ▶ 657 licenses issued to contractors
- ▶ 1652 various inspections completed
- ▶ Issued a total of 38 Certificate of Occupancies



# City Clerk

- ▶ Served as a Director on the Colorado Municipal Clerk's Board and attended the International Institute of Municipal Clerk's Annual Conference.
- ▶ Refined the process for Business License holders including liquor licensing, security guards, medical marijuana, door-to-door sales, trash haulers, etc.
- ▶ Resumed the scanning of documents and monitor management of records in departments in accordance with the Records Retention Schedule.
- ▶ Conducted Orientation Sessions for City Council, Planning Commission, and Board of Adjustment.



# Economic Development



- ▶ Hired Small Business Liaison, Ryan LeClair, to expand communication and interaction with small businesses and begin the creation of a business retention and expansion program and creation of a new arts council.
- ▶ Utilizing the services of The Retail Coach, expanded the City's visibility and cooperation with retailers and commercial developers interested in developing and investing in the community.
- ▶ Expanded the use of C-CARE Life Safety Grant and Façade Grant Programs to modernize and expand the capabilities and possible uses of the historic downtown buildings including for the creation of a 10-unit apartment complex on the second floor of a historic downtown building.
- ▶ Partnered with Colorado Springs and Pueblo startup ecosystems to plan and hold the second annual and expanded Southern Colorado Startup Week in September.
- ▶ Purchased New Method Laundry. Working on an RFP for engineering and demolition.
- ▶ Total grants for 2023: \$3,460,506.38

# Engineering

- ▶ Rhodes Avenue Project – under construction
- ▶ Awarded TAP (Transportation Alternatives Program) funding for two upcoming projects
- ▶ Highway 50 East Lighting project - Phase 1 Construction
- ▶ Highway 50 Pedestrian Improvement project - Construction Phase
- ▶ Design of Revitalizing Main Street project for Main / 3rd Intersection
- ▶ Main Street Benches and Bike Racks
- ▶ Creative Crosswalks





# 2A Streets Completed Projects

- ▶ Implemented construction for the street improvement projects including water main replacement on the effected streets using a Design/Bid/Build process managing outside consultants for project development and design.
- ▶ Issued RFP for On-Call Engineering to provide engineering assistance to projects.
- ▶ Completed seventh year of 2A Street Improvement Project.
  - ▶ College Avenue
  - ▶ Franklin Avenue
  - ▶ Raynolds/Pear/Field Avenue Project



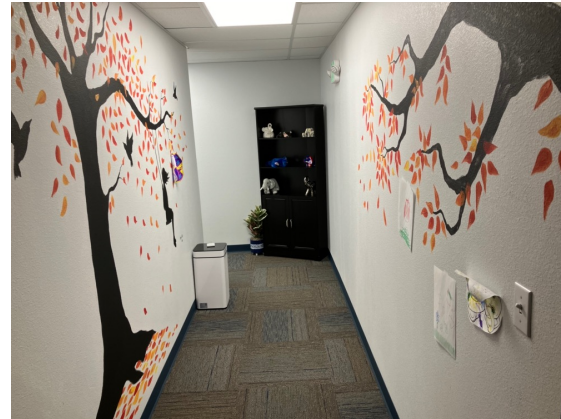
Raynolds Avenue



Franklin Avenue

# Facilities

- ▶ Completed installation of LED lighting upgrades at multiple city buildings using the Black Hills small business direct install incentive program to save \$204,000.00.
- ▶ Provided clean and safe facilities for City Staff.
- ▶ Installed new security cameras at several city facilities.
- ▶ Assisted with homeless camp clean up.
- ▶ Continued progress on the ADA transition plan.
- ▶ Completed construction on Phase 2 of Police Annex





# Human Resources

- ▶ Provided City-wide training on Performance Management; providing both employees and supervisors & managers with the concepts and tools to implement a successful performance management and reporting system which institutionalizes an environment that empowers and engages employees to maximize their talents to realize their full potential and create a performance management program that motivates, rewards, and recognizes high performers.
- ▶ Continue to develop citywide training and development programs to strengthen the skills of our workforce, increase engagement and train future leaders.

# Information Technology

- ▶ Continued to upgrade City-wide computer and networking infrastructure to improve cybersecurity posture.
- ▶ Implemented a new Microsoft 365 tenant and migrated all City email accounts to the new platform.
- ▶ Continued to upgrade physical security including installing new access control devices throughout City buildings.
- ▶ Began the process of updating the City's Water Treatment SCADA network with a complete redesign including new hardware and an enhanced cybersecurity footprint.
- ▶ Upgraded half of the mobile data terminals (MDT) for the Police Department to a new model.
- ▶ Began implementation of a new Court Management System.
- ▶ Began implementation of a new Enterprise Resource Planning system including a new Financial Management System and Utility Billing System.
- ▶ Continued work on implementation of a new Police Records Management System and Computer Aided Dispatch software.



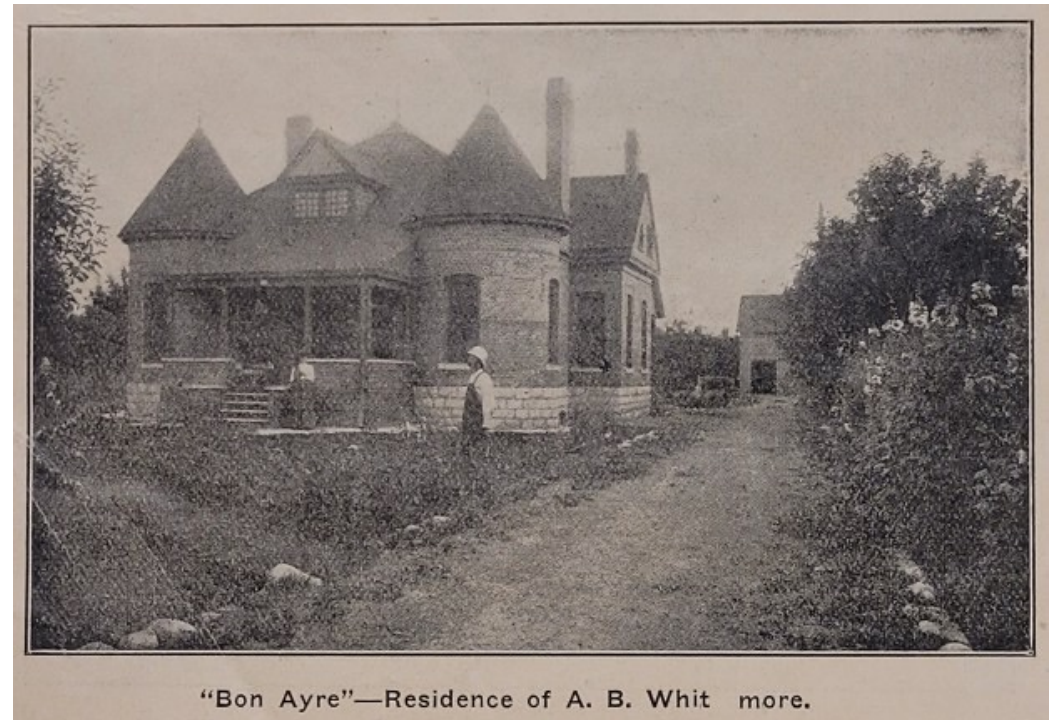
# Library

- ▶ Provided programs for children and adults at the Library and participated in these programs with area schools, preschools, daycares, local authors, the local theatre, and Fremont Center for the Arts.
- ▶ Worked with various organizations such as Boys & Girls Club, Starpoint, Colorado Parks and Wildlife, Headstart, Cañon City Pregnancy Center, local authors, local schools and homeschooling groups, Fremont Center for the Arts, and Royal Gorge Regional Museum.
- ▶ Participation in a number of community events including Boo on the Bridge and Trunk or Treat.
- ▶ Provided new materials and maintained updated collection of print, non-print, and electronic materials for public access through circulating (check-out) and reference collections and also through our Aspencat consortium, and inter-library loan borrowing services.



# Museum & History Center

- ▶ Partnered with the Bureau of Land Management and the Western Interior Paleontological Society in the preservation and conservation of two large dinosaur fossils. Installed a temporary fossil prep lab within the museum's Program Room for visitors to view the fossil preparation work.
- ▶ Designated the "Bon Ayre" Cottage to the Cañon City register of historic properties.
- ▶ Finalized the production of five educational videos on the paleontological resources in the area in partnership and the conversion of the interactive fossil quarry map with grant funding provided through the Bureau of Land Management.
- ▶ Developed and installed an exhibit on the "Hotel and Motels of Fremont County".
- ▶ Updated the Museum's Management Policies, the Collections Management Plan, the Emergency Preparedness Plan, the Security Plan, the Integrated Pest Management Plan, and the Museum's Housekeeping Plan.



"Bon Ayre"—Residence of A. B. Whit more.



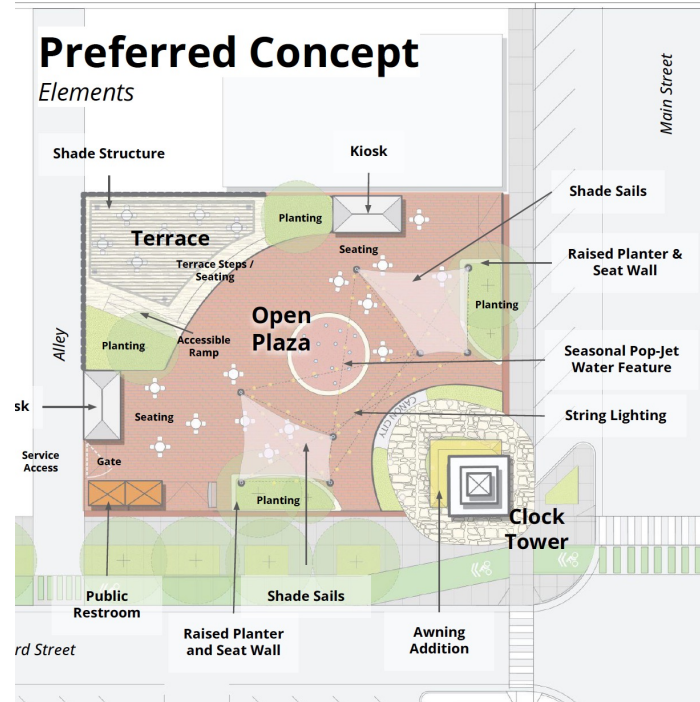
# Parks & Open Space



- ▶ Stained and sealed all three trestle bridge structures at Point Alta Vista.
- ▶ Completed the 2.3-mile Watchtower trail extension in Temple Canyon Park.
- ▶ Formed a trail committee for planning multi use trails in Red Canyon Park.
- ▶ Reestablished a dedicated cemetery division.
- ▶ Submitted and received grant funding to support the new Parks Department shop facility.
- ▶ Began transition to water saving smart irrigation controllers throughout the city.
- ▶ Repaired collapsed retaining wall on Old Skyline Trail.

# Planning & Zoning

- ▶ Clock Tower Plaza Project
  - ▶ selection of consultants, public outreach and contact efforts to inform the design, and consolidation of design alternatives into one final design.
- ▶ 26 new or renewing Food Truck/Cart permits.
- ▶ Turned the Information Nook in the lobby at City Hall into a true do-it-yourself shop for zoning and property information.
- ▶ Conducted a series of educational programs for Planning Commission and City Council on the various agreements tied to certain land use applications, and for the development community on municipal requirements for projects that will end up being recorded.





# Police Department

- ▶ Established a Crisis Negotiation Unit to support the tactical team.
- ▶ The Community Service Officer Unit handled over a combined 2,470 incidents in 2023 (as of 12/17/23) Code: 1,263, Animal: 790, Mobile Home: 417.
- ▶ Identified and train new bike patrol officers to support the current staffing and to fulfill a full-time dedicated bike patrol unit.
- ▶ Maintain partnership with BATTLE (Beat Auto Theft Through Law Enforcement)
- ▶ Begin planning phase for a full-scale active shooter exercise involving all regional partners with an anticipated project completion and exercise conducted in 2026.
- ▶ Conducted a junior law enforcement academy and Summer Youth Outreach/Mentor Programs.
- ▶ Shop With a Cop with 102 children
- ▶ Participated in numerous community events including Coffee with a Cop, Boo at the Bridge, Trunk or Treat, Starpoint Basketball Game, etc.
- ▶ Awarded a Department of Justice Community Oriented Policing Services (COPS) grant of \$1,000,000 to establish a dedicated community policing team in our downtown business district and parks

# Police Department

- ▶ Added Officer Lozano and K9 Radar and Officer Frey and K9 Kassio to the K9 unit as dual purpose K9s, certified in narcotic detection and both handler protection and suspect apprehension.
- ▶ Added Emotional Support K9 Joey and handler Kathy Herrin to the K9 team.
- ▶ Launched the CrimeWatch software platform



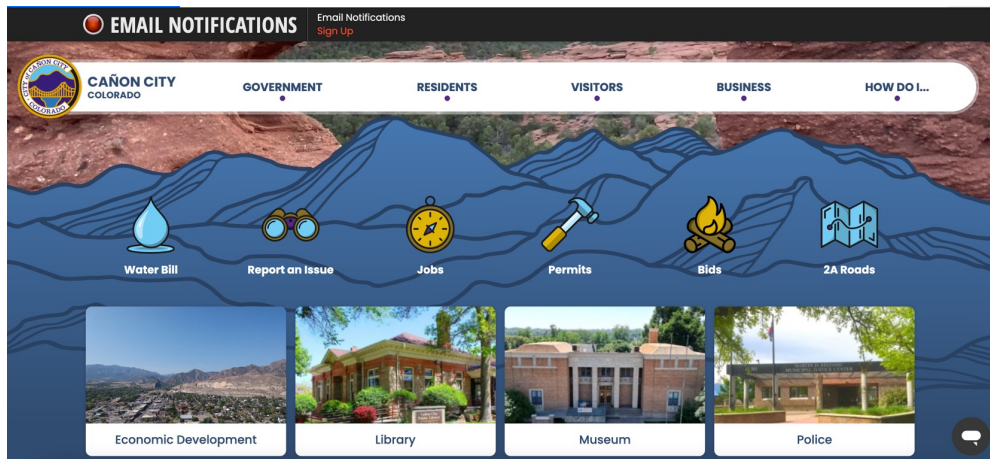


# Police Department Community Engagement Events

- ▶ Coffee with a Cop events – 120 man-hours
- ▶ Starpoint basketball game – 40 man-hours
- ▶ Tip a Cop event – 30 man-hours
- ▶ National Night Out – 36 man-hours
- ▶ Boo at the Bridge – 40 man-hours
- ▶ Halloween & Trunk or Treat – 27 man-hours
- ▶ 50/50 Ticket Sale for SWAC – 150 man-hours
- ▶ Shop with a Cop (SWAC) – 300+ man-hours
- ▶ Whitewater Festival - 68 man-hours
- ▶ Oktoberfest – 8 man-hours
- ▶ Christmas Parade – 95 man-hours
- ▶ Blossom Parade – 286 man-hours (counting professional staff)
- ▶ Flashback on Main – 20 man-hours
- ▶ **TOTAL: 1,200+ man-hours!**



# Public Information




- ▶ Created and maintained the City's First Friday Facebook page in order to increase community awareness of monthly downtown First Friday events and specials.
- ▶ Created print and graphic collateral for monthly First Friday events.
- ▶ Redesign of City's website (per contract and 5-year plan) in order to continue to enhance the city's website in ways that support openness, transparency, and communication.
- ▶ Increased resident subscriptions to the e-notify system (balance scorecard item) through increased outreach community efforts and boosted ads on Facebook. Total of 2,454 active category subscriptions (up from 1,256 in Dec 2022).
- ▶ Increased Facebook followers another 1,200 from last year through targeted ads and invitations. Total of 6.4K (5.2K in Dec 2022).
- ▶ Trained museum and library staff on the CivicEngage portal in preparation to incorporate their stand-alone websites to the City's CivicEngage platform.



# Streets/Stormwater

- ▶ Storm Manholes Cleaned – 17
- ▶ Storm Inlet/Boxes Cleaned – 467
- ▶ Feet of Storm Culvert Cleaned – 28,263.85  
= 5.35 Miles
- ▶ Yards of Material Removed – 32.80 = 7.28  
Bob-tail Dumptruck Loads
- ▶ Water Used to Clean & Flush – 36,986  
Gallons
- ▶ Street sweeping (as of 12/8/2023) – Water  
Used 40,920 Gallons, 935.25 tons of Material  
has been hauled off.
- ▶ 4080 Pothole Repairs! 162 more than 2022.  
1191 of these were by citizen requests via call-  
in or utilizing SeeClickFix.
- ▶ Dust Suppression - applied 12,162 Gallons on  
2.24 Miles of Gravel Roads
- ▶ Picked up 197.4 Yards of Leaves = 39.4 Bob-  
Tail Loads. The Dept. was able to recycle 41  
Yards = 8.2 Bob-Tail Loads, thanks to residents  
requesting them
- ▶ Patched in excess of 96 Utility Cuts for the  
Water & Street Departments (as of  
12/15/2023)

# Water

- ▶ Install new switchgear and variable frequency drives for the High Head/Low Head Raw Water Pumping Stations Motor Control Cabinet Upgrade project.
  - ▶ Continued production and supply of a high-quality drinking water to our customers that will meet all requirements of the Safe Drinking Water Act.
  - ▶ Continued to operate and maintain approximately 150 miles of water main, 1,188 fire hydrants, and 109 blow-off assemblies, 3,439 valves and 8,916 service lines/meters.
  - ▶ Relocated 475 feet of 12" water main in conjunction with the City's Stormwater Project for East Main and Rhodes.
  - ▶ Replaced 225 feet of 8" water main with 12" water main in conjunction with Fremont County's replacement of the Grandview Bridge crossing Four Mile Creek.
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- ▶ Inspected 4,000 feet of 12 inch main installation for the Love's project.
  - ▶ Inspected 3,400 feet of 12 inch for the Raynolds 2A project.
  - ▶ Installed 670 feet of 12 inch on Fields Ave.
  - ▶ Installed 890 feet of 12 inch on College and 3rd
  - ▶ Replaced 30 service lines on College for 2A
  - ▶ Installed 1,300 feet of 6 inch on Orchard Ave



# 2024 Major Projects

- ▶ ADA Compliance
- ▶ Groundbreak on the Community Broadband Project
- ▶ Civic Rec Reservation System
- ▶ Court Management System Implementation
- ▶ Creative Crosswalks Installation
- ▶ ERP Financial System Implementation
- ▶ Hwy 50 East Access Control Plan
- ▶ Hwy 50 Lighting Project
- ▶ Hwy 50 Pedestrian Crossing
- ▶ HRIS Software Evaluation
- ▶ I.T. Cyber Security Partner / Threat Monitoring
- ▶ Multi-modal Master Plan
- ▶ New Method Laundry
- ▶ Parks Facility Relocation
- ▶ Permit & Licensing Software Implementation
- ▶ Pickleball Courts
- ▶ Records Management System (Police Dept) Implementation
- ▶ Rhodes Avenue Project Completion (April)
- ▶ Water Department SCADA system replacement
- ▶ Website Department Headers
- ▶ WN Clark Station – Black Hills Property



Looking forward to a  
successful 2024!