Canon City Police Department

2023 State of the City Report

Canon City Police Department

Canon City, Colorado

Chief J.W. Schick Jr. M.S.C.J.

Contents

Vision Statement

We will be innovative leaders who are committed to our community and each other.

Mission Statement

Service Excellence

Core Values of the Department

- **Courage** –
  - To speak up for those without a voice and to speak against those who would deny the value of that voice, and;
  - By the ready offering of individual sacrifice in protecting and preserving life.
- **Professionalism** –
  - To seek and preserve public trust, by constantly demonstrating absolute impartial service to the law and maintaining at all times a relationship with the public that gives reality to the historic tradition that the police are the public and that the public are the police.
- **Respect** –
  - To recognize always that the power of the police to fulfill their functions and duties is dependent on public approval of their existence, actions and behavior, and;
  - To treat every person with the dignity and equality demanded by the Constitution of the United States of America, the State of Colorado, and the City of Cañon City.
- **Integrity** –
  - To ensure my character in my professional and personal life will portray the highest sense of honesty and virtue in both words and actions.
- **Diligence** –
  - Exhausting all pathways to preventing crime and disorder, and in response to criminal activity.
- **Excellence** –
  - Provide Service Excellence through the ready offering of individualized cooperation and friendship to all members of the public.

Overview

The Canon City Police Department subscribes to the Six Pillars of 21st Century Policing identified in the Final Report of the President's Task Force on 21st Century Policing:

•   Building Trust and Legitimacy.
•   Policy and Oversight.
•   Technology and Social Media.
•   Community Policing and Crime Reduction.
•   Training and Education.
•   Officer Safety and Wellness.

The department is divided into four major divisions: Law Enforcement, Support Services, Professional Standards, and Business Management Divisions.

While each member of the department is tasked with promoting each of these pillars, specialization within the department means that the divisions within the department are more involved in some areas than others. For example, as a matter of principle, all personnel are responsible for maintaining Officer Safety and Wellness, however, Community Policing and Crime Reduction are the primary role of the Law Enforcement Division, Technology and Social Media falls under the Support Services Division, and Policy and Oversight is the primary role of the Professional Standards Division, and financial Oversight is the primary role of the Business Management Division.

The Chief of Police exercises control and delegates responsibility through three Commanders, a Community Service Officer Supervisor, Business Manager and a variety of staff and line supervisors. The Chief of Police provides general supervision and leadership to the department through initiating department programs, conducting policy administration, responding to community safety concerns, budget management, providing public information about department matters, and strategic planning. The department forecasts its budgeting needs but is always looking for ways to cut costs and be fiscally responsible without comprising service. The department annually develops an annual strategic plan and develops a budget based on strategic priorities to address department and community concerns.

The Department recently implemented several technology projects to improve efficiency in operations and transparency to the community. Computers in patrol cars, body cameras, electronic traffic records, automated license plate readers, and field fingerprint readers have all been implemented within the past several years. In 2023, the Department began the process of replacing its Mobile Data Terminals, which have reached the end of their service life. Also this year, the Department installed dash cameras in all vehicles assigned to patrol.

The Department fully implemented the ABLE project. The ABLE project is a program hosted by the Georgetown School of Law, and provides training and resources to teach law enforcement how to intervene in use of force, mental health issues, and other forms of

misconduct before they reach a level where they cause harm. The Cañon City Police Department is one of the few departments in the state currently certified by the ABLE project, and the only one in the Fremont County Region. This program went statewide in 2023, and the Department is positioned to be a leader in assisting other agencies to bring the ABLE project home.

In addition to regular patrol duties, municipal code enforcement, animal control, evidence management, and record-keeping, the Department again significantly increased its Community Engagement activities throughout the year. Officers staffed a regular series of annual events such as the Blossom and Whitewater festivals, and provided community presence at major holidays and smaller community festivities, totaling over twenty separate events throughout the year staffed with officers assigned to meet with community members and stakeholders.

Please note, much of the information in this report is preliminary. Statistics, where available, contain information available through approximately mid-November. Some goals and accomplishments are not yet complete but are expected to be finalized in the coming weeks. A complete accounting of the Department's accomplishments for 2023 and goals for 2024 will be presented in the Cañon City Police Department's Annual Report, to be published in early 2024.

Law Enforcement Division

- Pillar 1 – Trust and Transparency
- Pillar 2 – Policy and Oversight
- Pillar 3 – Technology and Social Media
- Pillar 4 – Community Policing and Crime Reduction
- Pillar 5 – Training and Education
- Pillar 6 – Officer Safety and Wellness

The Law Enforcement Division is the backbone of the Canon City Police Department, and handles calls for service ranging from traffic complaints and neighborhood disputes to sexual assaults and homicides. As the most visible division in the department, the Law Enforcement Division supports Trust and Transparency by directly engaging the community to address concerns. This Division supports Policy and Oversight through direct supervision of officers and their interactions. The Division supports Community Policing and Crime Reduction with proactive patrol and criminal investigations. Finally, the Law Enforcement Division supports Officer Safety and Wellness through an established peer support program, regular shift training on safe officer tactics, and a culture of officers looking out for one another.

To date (11/26/2023), in 2023, the Department responded to a total of 23,081 calls for service, resulting in 4,342 police reports. In all of 2022, the Department responded to 28,114 calls for service. Approximately ninety-five percent of these calls were handled by officers in the Law Enforcement Division.

Significant Accomplishments

The Law Enforcement Division responded to a number of significant incidents in 2023. Of particular note:

- Dramatically increased patrols on the Riverwalk to combat public disorder crimes such as illegal campong, littering, and criminal mischief.
- Increased police presence at the library and Macon Plaza, resulting in a significant drop in criminal complaints and incidents in those areas.
- Made several significant narcotics-related arrests, including one where over 10,000 fentanyl pills and a number of firearms were seized.
- Made arrests related to several shooting incidents in the downtown area.
- Added one officer to the bike patrol unit and identified and trained an in-house police bike patrol instructor.
- The SWAT team was outfitted and began training this year. The SWAT team was actually deployed in August on a barricaded robbery suspect. The team was able to achieve a successful conclusion and were able to take the suspect into custody without harm to anyone.
- Began work to accomplish the long-term goal of conducting a full-scale active threat exercise in 2026
  - Met with OEM and school officials to discuss logistics.
  - Off. Chan, Off. St. Louis and Det. T. Leonard are now certified in Advanced Law Enforcement Rapid Response Training (ALERRT), the gold standard for active shooter response, to add to our in-house instructor cadre for active threat response.
- CID training and investigative tools acquired:
  - Training with the Rocky Mountain Information Network (RMIN), a multi-state network of criminal investigations agencies, was completed, allowing detectives to use associated services and additional investigative tools and resources.
  - The acquisition of CLEAR, web-based software which rapidly searches large volumes of data to identify individuals, addresses, vehicles, and other data with limited initial information has assisted the investigations unit to quickly close several cases.
  - Nighthawk, a new digital data analysis tool, is now live.
- Det. K. Roquemore joined the Internet Crimes Against Children (ICAC) task force, a multi-jurisdictional unit combating child sex crimes, and completed digital forensics training as follows:
  - Basic Network Investigation Training (BNIT) Date: July 17-21, 2023
    - A 5-day course centered on basic network investigative techniques and network incident mitigation methods. First responders/investigators gain
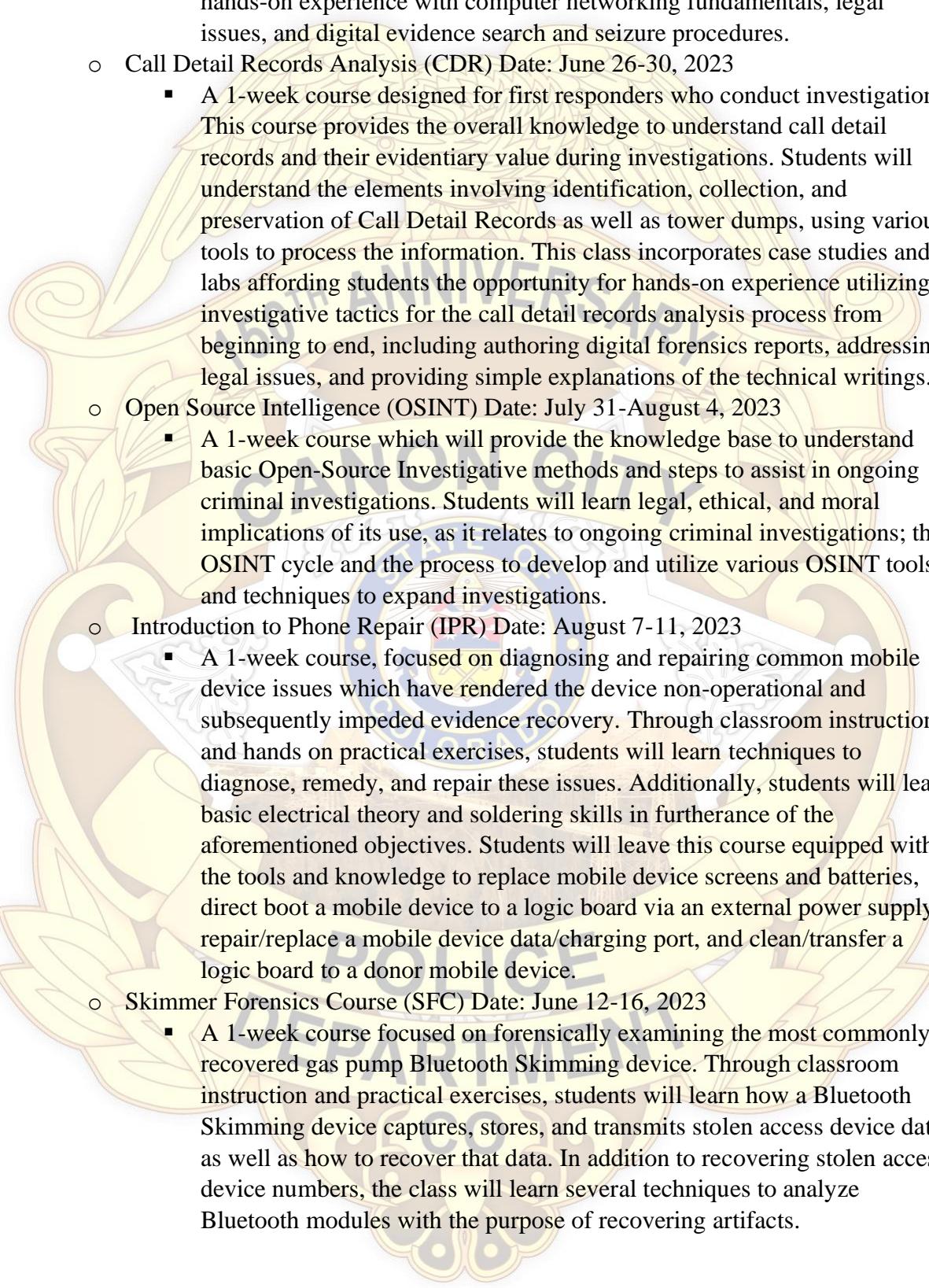
hands-on experience with computer networking fundamentals, legal issues, and digital evidence search and seizure procedures.

- o Call Detail Records Analysis (CDR) Date: June 26-30, 2023
  - A 1-week course designed for first responders who conduct investigations. This course provides the overall knowledge to understand call detail records and their evidentiary value during investigations. Students will understand the elements involving identification, collection, and preservation of Call Detail Records as well as tower dumps, using various tools to process the information. This class incorporates case studies and labs affording students the opportunity for hands-on experience utilizing investigative tactics for the call detail records analysis process from beginning to end, including authoring digital forensics reports, addressing legal issues, and providing simple explanations of the technical writings.
- o Open Source Intelligence (OSINT) Date: July 31-August 4, 2023
  - A 1-week course which will provide the knowledge base to understand basic Open-Source Investigative methods and steps to assist in ongoing criminal investigations. Students will learn legal, ethical, and moral implications of its use, as it relates to ongoing criminal investigations; the OSINT cycle and the process to develop and utilize various OSINT tools and techniques to expand investigations.
- o Introduction to Phone Repair (IPR) Date: August 7-11, 2023
  - A 1-week course, focused on diagnosing and repairing common mobile device issues which have rendered the device non-operational and subsequently impeded evidence recovery. Through classroom instruction, and hands on practical exercises, students will learn techniques to diagnose, remedy, and repair these issues. Additionally, students will learn basic electrical theory and soldering skills in furtherance of the aforementioned objectives. Students will leave this course equipped with the tools and knowledge to replace mobile device screens and batteries, direct boot a mobile device to a logic board via an external power supply, repair/replace a mobile device data/charging port, and clean/transfer a logic board to a donor mobile device.
- o Skimmer Forensics Course (SFC) Date: June 12-16, 2023
  - A 1-week course focused on forensically examining the most commonly recovered gas pump Bluetooth Skimming device. Through classroom instruction and practical exercises, students will learn how a Bluetooth Skimming device captures, stores, and transmits stolen access device data, as well as how to recover that data. In addition to recovering stolen access device numbers, the class will learn several techniques to analyze Bluetooth modules with the purpose of recovering artifacts.

Goals for 2024

- Continue to build upon service excellence through proper case management and provide citizens with outstanding police service with timely and diligent follow-up efforts to solve crime and address concerns. – Pillar 4, *Community Policing and Crime Reduction*
- Identify trends in crime problems and meet with community partners and use internal resource management to come up with problem solving strategies to combat crime trends. – Pillar 4, *Community Policing and Crime Reduction*
- Increase DUI and traffic enforcement – Pillar 4, *Community Policing and Crime Reduction*
- Continue Zone Assignments to identify problem areas and use 21st Century policing practices and strategies to build trust and transparency and address concerns among citizens. – Pillar 4, *Community Policing and Crime Reduction*
- Continue planning for a full-scale active shooter exercise involving all regional partners. – Pillar 4, *Community Policing and Crime Reduction*
- Identify and train Directed Investigations and Community Engagement (DICE) Unit officers to support current staffing and to target quality-of-life crimes while respecting humanity and the law. – Pillar 4, *Community Policing and Crime Reduction*
- Reduce property crimes through successful resolution of cases and prosecution of offenders. – Pillar 4, *Community Policing and Crime Reduction*
- Continued focus on enhancing the culture and climate of the department. – Pillar 1, *Trust and Transparency*

Support Services Division

- Pillar 1 – Trust and Transparency
- Pillar 2 – Policy and Oversight
- Pillar 3 – Technology and Social Media
- Pillar 4 – Community Policing and Crime Reduction
- Pillar 5 – Training and Education
- Pillar 6 – Officer Safety and Wellness

The Support Services Division assists and supports the daily operations of the police department. This Division supports Trust and Transparency by maintaining all department records and responding to public records and news media requests for information. The Division supports Technology and Social Media by working with the city's Information Technology department to ensure up to date technology equipment is available to members and by maintaining Department social media accounts. A full-time crime prevention technician housed in the Division provides neighborhood watch coordination and organizes regular community events in support of Community Policing and Crime Prevention. This Division also oversees the Mental Health Co-Responder Unit, which is responsible for providing mental health services to community members who might otherwise fall through the cracks, as well as a regional peer

support program to enhance Officer Safety and Wellness. The Support Services Division includes the Community Service Officer Unit, the Physical and Digital Evidence Units, the Co-Responder Unit, Fleet Services, Quartermaster, and Crime Prevention. Among other responsibilities, this Division also manages police records and reporting to the National Incident Based Reporting System (NIBRS).

Significant Accomplishments

Commander Elliot VanDyke announced his retirement early in 2023. With Commander VanDyke's departure, Detective Sergeant Leonard was promoted to Support Services Commander. Commander Leonard has overseen growth in the Community Service Officer unit, expanding service to the community by providing increased code enforcement effectiveness. All Community Service Officers are either certified or in the process of becoming state certified code enforcement and animal control officers.

To begin the year, the Mental Health Co-Responder unit was in disarray, with no clinicians from Sol Vista participating. This unit was reformed, in cooperation with Solvista Mental Health, and now includes two full-time employees (one clinician and one navigator), with a second navigator planned. The mental health co-responder unit has been able to significantly increase the availability of mental health services to individuals in the community, while reducing the need for officers to respond to individuals in crisis.

The Division has begun the process of introducing a new Records Management System. The new system is more robust and resilient, and is expected to enhance case management, statistics tracking, and related duties, and is more user-friendly than the current system. In addition, the Division has initiated work to bring the Flock system to Cañon City. The Flock system uses fixed cameras in combination with the Department's dash cameras to locate cars associated with stolen vehicles, suspected offenders, hit and run drivers, and other vehicle-related cases quickly. The system integrates with similar systems in neighboring and statewide jurisdictions.

The Division initiated a monthly department newsletter to improve intra-agency communication. Further, dash cameras were added to patrol vehicles to enhance transparency and gather additional evidence in many incidents. the evidence Unit completed a full audit of all property after hiring a new full time evidence technician.

The Crime Prevention Unit hosted numerous community engagement events, and raised significant funds to support events such as Shop with a Cop, including:

- Tee it Up Fore the Blue Golf Tournament
- National Night out
- Coffee with a Cop events
- Boo at the Bridge
- Trunk or Treat
- Hosted a Citizen's Police Academy

- PowerEngage was launched and is now live, bringing customer satisfaction surveys to the Department. Survey data has been coming in and being monitored by the support services division.
- CrimeWatch was launched and is now live, bringing a more engaging system for distributing Department information to the community and allowing community feedback through responses, tips, and comments.

The Division also acquired a Mine Resistant Ambush Protected (MRAP) vehicle for the SWAT team from the Defense Reutilization Marketing Office at no cost to the Department. A similar vehicle, operated by the Fremont County Sheriff's Office SWAT team, saved the life of at least one officer just after it was acquired.

Goals for 2024

- Bring the Mental Health Co-responder program to full staff to improve program wrap-around services and marketing for the Mental Health Co-Responder program to increase services to the public. – Pillar 4, *Community Policing and Crime Reduction*
- Develop and implement a Career Development Program for professional staff based on the program to be implemented for sworn officers. – Pillar 5, *Training and Education*
- Increase collaborative efforts with peer and resource agencies. – Pillar 4, *Community Policing and Crime Reduction*
- Continue to expand community engagement and charitable events. – Pillar 4, *Community Policing and Crime Reduction*
- Improve Department transparency and increase social media presence by leveraging multiple platforms such as the Crimewatch software platform. – Pillar 3, *Technology and Social Media*
- Complete the role-out and go-live with the new Records Management System. – Pillar 3, *Technology and Social Media*
- Increase training and professional development opportunities within the Community Service Officer Unit. – Pillar 5, *Training and Education*
- Continue progress with evidence dispositions and purge unneeded property by returning to rightful owners or destruction as appropriate. – Pillar 1, *Trust and Transparency*
- Implement new records management software to streamline records request processing. – Pillar 3, *Technology and Social Media; Pillar 1, Trust and Transparency*
- Streamline current processes to eliminate repetitive tasks and improve productivity. – Pillar 1, *Trust and Transparency*
- Improve Service excellence by hiring a part time digital evidence technician and a part time physical evidence technician to reduce backlogs in evidence processing and disposition. – Pillar 4, *Community Policing and Crime Reduction*

Professional Standards Division

- Pillar 1 – Trust and Transparency
- Pillar 2 – Policy and Oversight
- Pillar 3 – Technology and Social Media
- Pillar 4 – Community Policing and Crime Reduction
- Pillar 5 – Training and Education
- Pillar 6 – Officer Safety and Wellness

The Professional Standards Division supports the Chief of Police, Law Enforcement Division, and Support Services Division of department by performing the administrative functions necessary to maintain operational effectiveness and Service Excellence. These functions include policy review and updates, conducting, coordinating training including all POST requirements for sworn officers, recruitment and hiring, and discipline and internal affairs. The Division supports Trust and Transparency by investigating complaints and major incidents to ensure compliance with relevant law and policy. This Division supports Policy and Oversight by conducting regular policy reviews and overseeing all disciplinary issues. The Division supports Training and Education by coordinating all officer training, and promotes Officer Safety and Wellness by focusing training on officer and public safety concerns.

Significant Accomplishments

A well-trained officer corps is essential to any police department. To date, police officers in Canon City completed over two thousand hours of training in 2023. Topics covered included mandatory training for all officers in Active Bystandership for Law Enforcement, de-escalation techniques and the "What's Important Now?" philosophy, arrest control, firearms, and emergency vehicle operations, along with elective training in a wide range of areas such as community policing, drug crime investigations, internal affairs, leadership, and mental health crisis intervention. Officers new to the department completed department "mini-academy" training beyond the in-service requirements for existing officers to ensure familiarity with police, law, and procedure specific to Canon City. All officers will exceed mandatory minimum training requirements before the end of the calendar year. All supervisors participated in the Department's second annual Leadership Development Retreat, covering topics from employment law to Extreme Ownership concepts of personal responsibility. Emphasis was placed on providing ongoing leadership and job-related training for both sworn and professional staff, including reporting, evidence handling, code enforcement, and supervision and leadership.

The Department established a Critical Incident Response Team (CIRT), including every law enforcement agency in the 11th Judicial District, along with the District Attorney's Office and the Colorado Bureau of Investigations. This team allows for sharing of resources in the event of a major incident in our community. Additionally, the team increases transparency when investigating a major incident involving regional officers, such as officer involved shootings, by

providing a uniform set of standards ensuring such investigations are conducted by an independent agency.

In 2023, the Department initiated two internal affairs investigations. One investigation found no violation of law or policy. A second investigation resulted in a written reprimand for one officer. The Department initiated twelve disciplinary actions for incidents that did not rise to the level of an internal affairs investigation. These actions resulted in a total of seven Notices to Correct (considered a written counseling statement rather than a disciplinary action), six written reprimands, and three suspensions over the course of the year. No employees were terminated for disciplinary issues.

Officers were involved in thirty-five incidents where some level of force was used against a suspect to date. Reportable levels of force applied ranged from mere officer presence with display of a Taser or other intermediate weapon, to the strikes and takedowns. No officers or suspects received injuries requiring hospitalization as a result of any application of force. Supervisors and command staff reviewed all use of force incidents, and found no violations of law or policy with respect to such use of force. Nevertheless, training improvements are planned to ensure continued high performance in this critical area, including expanding reality-based training and integrated arrest control, firearms, and emergency driving skills.

The Department created the Fact-based Intervention Training (FIT) program, based on the ABLE Project. This program is intended to expand the ABLE program into the civilian realm by providing community organizations with training on how to help employees or coworkers to reduce harm by improving employee health and welfare, preventing misconduct, and reducing mistakes. FIT training is provided to community organizations who request it at no charge.

Passage of Proposition 122 in November, 2022, which went into effect in December, 2022, decimated the Department's K-9 program. The new law legalized "natural medicine" such as psilocybin mushrooms in Colorado. As a result, the Department's K-9s, which were trained to detect psilocybin, could no longer be used in their drug detection capacities except under highly limited circumstances. In 2023, the department acquired, through donations, two new K-9s. One K-9 and his handler have completed training and gained state certifications, with the other currently in training. Neither of the new K-9s are trained on substances likely to be affected by the new laws.

After several years of planning and revision, the Department established a Career Development Plan for sworn personnel. This plan establishes a series of goals for officers to motivate proactive policing, personal advancement, and community engagement. These goals are accomplished through automatic advancement through a series of certifications, with a corresponding pay increase, as an officer participates in community events, completes advanced training, and gains experience over time.

The Department obtained a Peer Support K-9, Joey, and established a Peer Support K-9 program unique to the region. Joey and his handler, Records Technician Herrin, are available to any member of the Department who needs them. In the future, they will be available to crime victims as a comfort both on scene and when testifying in court.

Goals for 2024

- Continue accreditation process with the Colorado Association of Chiefs of Police, and gain full accreditation. – Pillar 1, *Trust and Transparency; Pillar 2, Policy and Oversight*
- Bring the department to full staffing. – Pillar 6, *Officer Safety and Wellness*
- Analyze national trends in use of force and 2023 incidents of force in Canon City to develop training for 2024. – Pillar 1, *Trust and Transparency; Pillar 2, Policy and Oversight;* Pillar 5, *Training and Education;* Pillar 6, *Officer Safety and Wellness*
- Expand the supervisor-training program that uses modern leadership principles and performance metrics to evaluate and prepare newly promoted first line supervisors. – Pillar 5, *Training and Education*
- Maintain ABLE Certification in Active Bystandership for Law Enforcement for all officers in the Department. – Pillar 1, *Trust and Transparency*
- Establish employee recommendation forums with the Chief and grievance and recommendation committee. – Pillar 1, *Trust and Transparency*
- Continue the K-9 program to comply with the requirements imposed by the legalization of psilocybin. – Pillar 4, *Community Policing and Crime Reduction*
- Complete peer support K-9 training and certification as a therapy animal to provide further comfort to crime victims. – Pillar 4, *Community Policing and Crime Reduction*
- Reconvene the Recognition and Awards Committee to provide greater recognition of employee accomplishments. – Pillar 6, *Officer Safety and Wellness* Continue improving the CIRT team with evaluations of each member-agency's equipment and capabilities, with training established to improve coordination and reduce gaps. – Pillar 4, *Community Policing and Crime Reduction*

Business Management Division

- Pillar 1 – Trust and Transparency
- Pillar 2 – Policy and Oversight
- Pillar 3 – Technology and Social Media
- Pillar 4 – Community Policing and Crime Reduction
- Pillar 5 – Training and Education
- Pillar 6 – Officer Safety and Wellness

The Business Management Division was established in 2023 to help ensure proper budget planning and oversight, assist in grant applications, and improve documentation in finance. The Division is headed by the Business Manager, who also oversees the Records Unit and volunteers.

The Records Unit is responsible for handling all documents and document requests in the department, along with sex offender registrations, animal licenses, VIN verifications, UTV permits and additional duties. Statistics for the Records unit are still being compiled for 2023. In 2022, Records staff purged over fifty boxes of old and unneeded documents as part of an ongoing project to reduce outdated files. Combined, the members of the unit responded to over 3200 phone calls, 800 public assists in the department lobby, processed over 800 records requests, and spent over 400 hours processing records requests.

Significant Accomplishments

- The department was awarded a Department of Justice Community Oriented Policing Services (COPS) grant of $1,000,000 to establish a dedicated community policing team in our downtown business district and parks – Pillar 4, *Community Policing and Crime Reduction*
- Conduct periodic patrol training on records management and physical and digital evidence processing. – Pillar 5, *Training and Education*
- Developed new procedures to handle the influx of court order seals and expungements received due to new legislation. – Pillar 1, *Trust and Transparency*
- Peer Support K9 Joey and his handler Kathy Herrin have stepped into their new role together and been a tremendous asset to the department and the community. - Pillar 6, *Officer Safety and Wellness*

Goals for 2024

- Continuation of the purging project so that CCPD can fall into compliance with State Archives and Statutory requirements for records maintenance and storage. – Pillar 1, *Trust and Transparency*
- Implement new policies and protocols for the collection and storage of records to fall in line with industry and statutory standards. – Pillar 1, *Trust and Transparency*
- Develop a plan for all records technicians to become and maintain certification through Colorado Certified Records Network. – Pillar 1, *Trust and Transparency;* Pillar 2, *Policy and Oversight*; Pillar 5, *Training and Education*
- Develop and begin the process of transition to a new Records Management System by backing up all current case reports and documents. – Pillar 1, *Trust and Transparency;* Pillar 2, *Policy and Oversight*; Pillar 5, *Training and Education*

Appendix A

## National Incident Based Reporting System Crime Statistics

NIBRS Data for 2023 is not yet available.

Appendix B

Calls for Service

YTD TOTALS

Calls for Service

	Shift FSD	Shift FSN	Shift BSD	Shift BSN	Totals
Dispatch	4238	3389	3994	4324	**15945**
Self Initiated	1626	1142	1202	1497	**5467**
Follow-Up	528	351	400	390	**1669**
TOTAL	6392	4882	5596	6211	**23081**

FSD = Front Side Days
FSN = Front Side Nights
BSD = Back Side Days
BSN= Back Side Nights
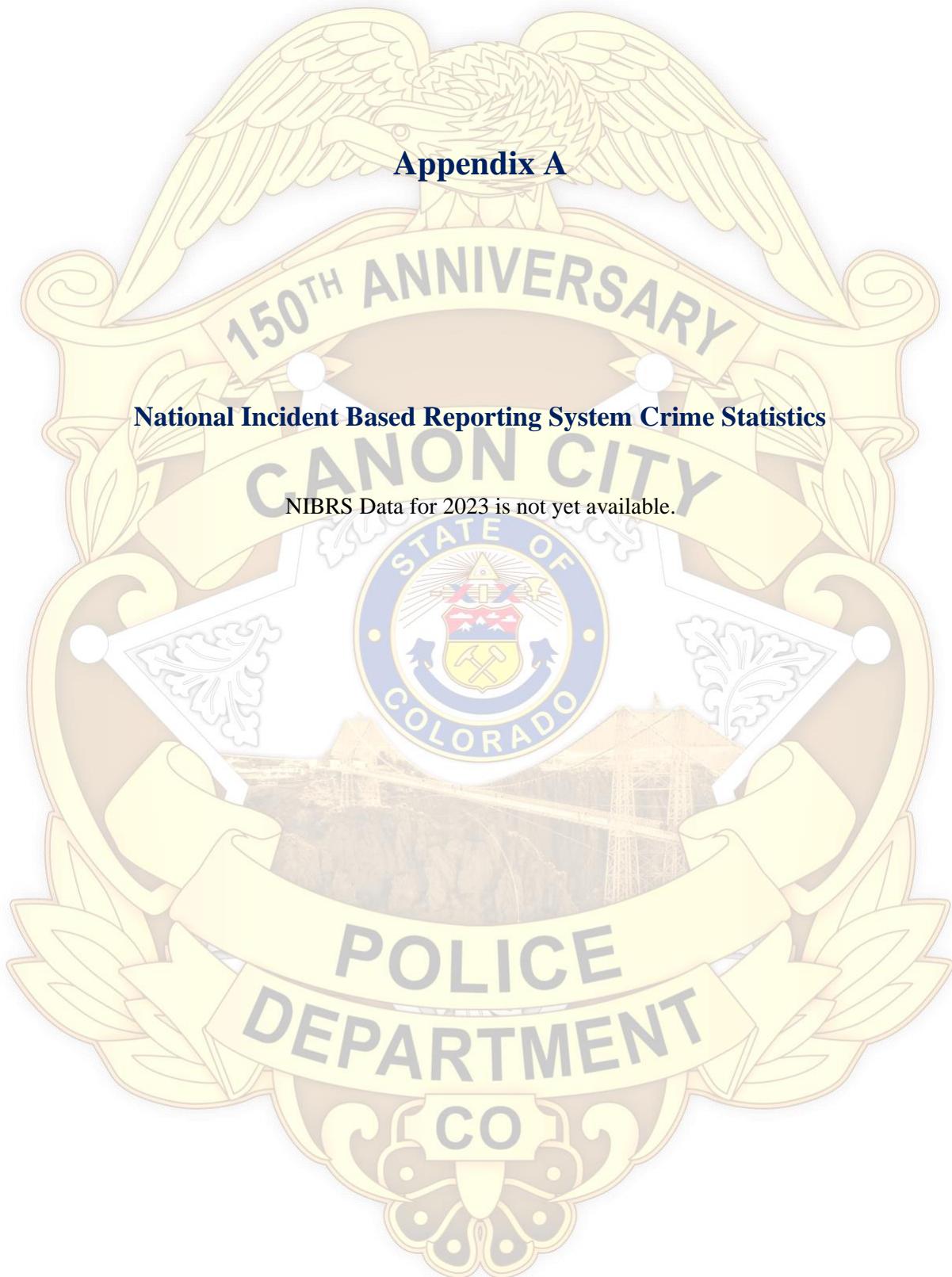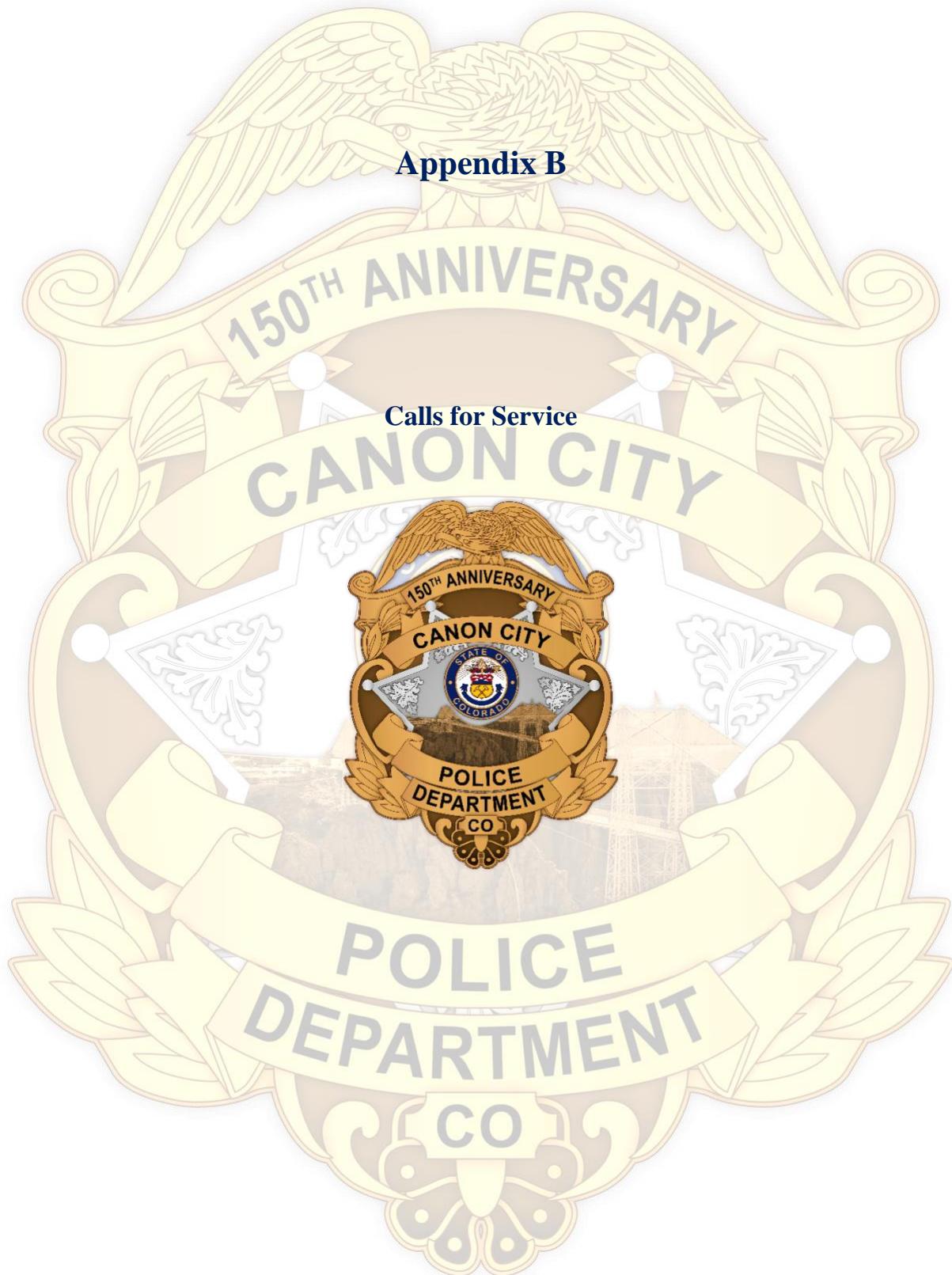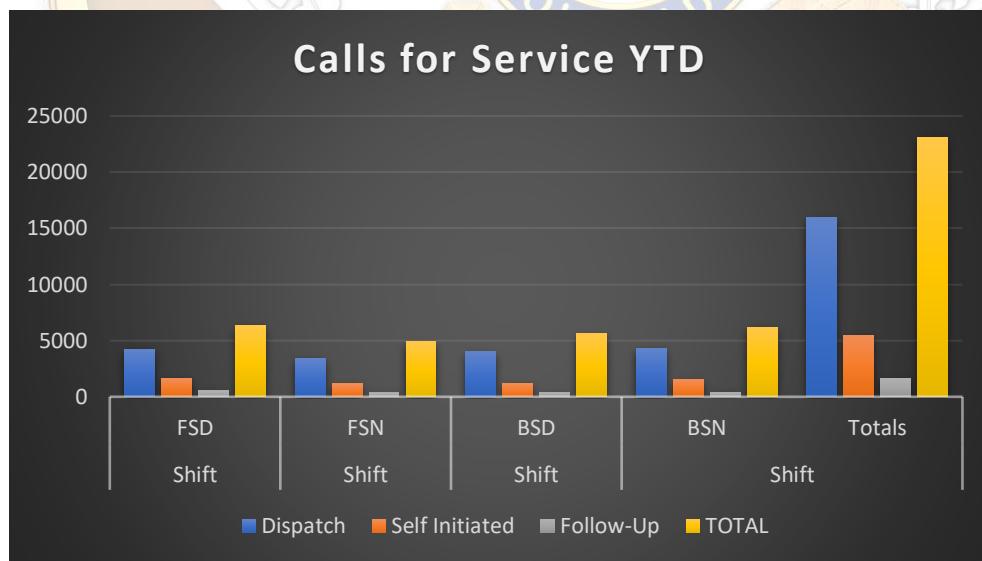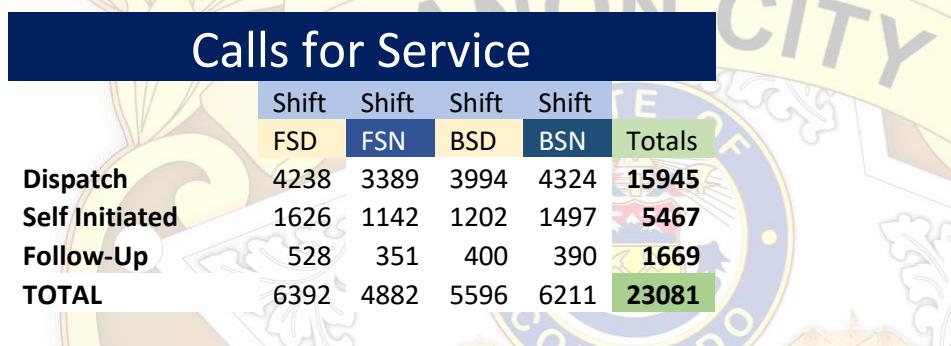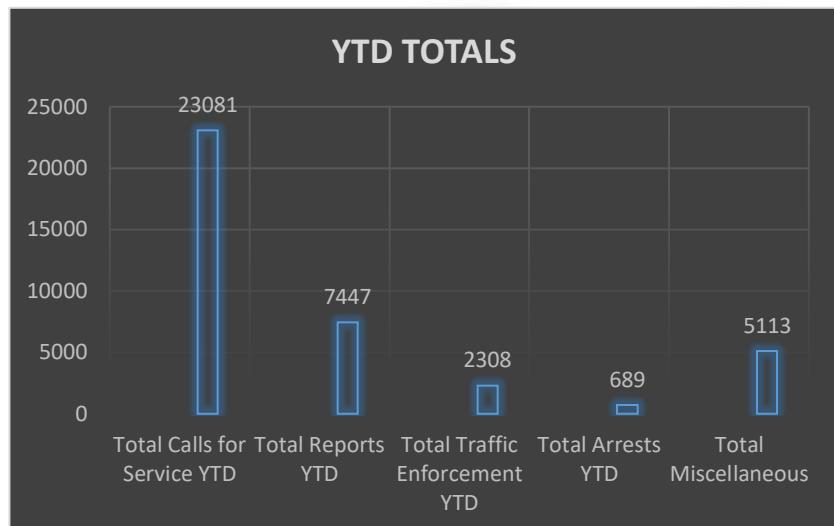
Reports

	Shift FSD	Shift FSN	Shift BSD	Shift BSN	Total
Reports	820	618	734	709	**2881**
Supplements	337	243	211	289	**1080**
Field Interviews	31	39	31	70	**171**
Citizen Contacts	1246	732	525	812	**3315**
TOTAL	2434	1632	1501	1880	**7447**
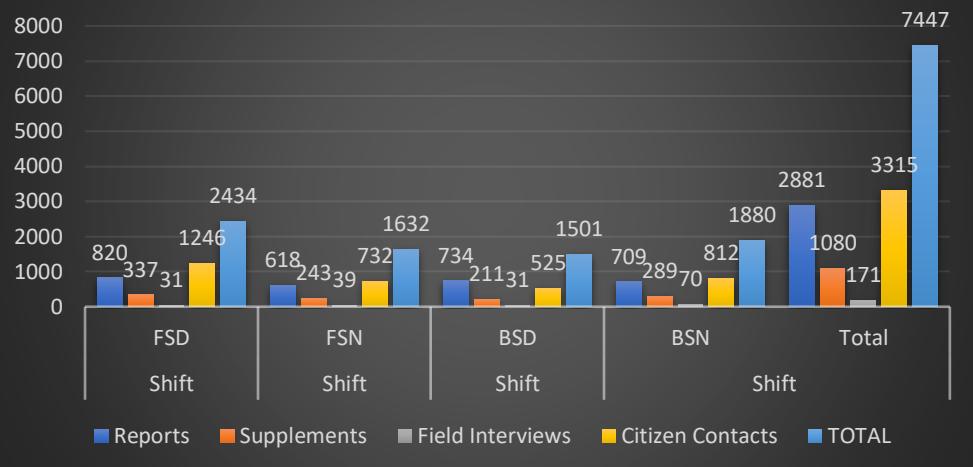
Traffic

	Shift FSD	Shift FSN	Shift BSD	Shift BSN	Total
Vehicle Stops	379	310	177	416	**1282**
Traffic Citations	134	60	51	75	**320**
Warnings	246	188	70	202	**706**
TOTAL	759	558	298	693	**2308**
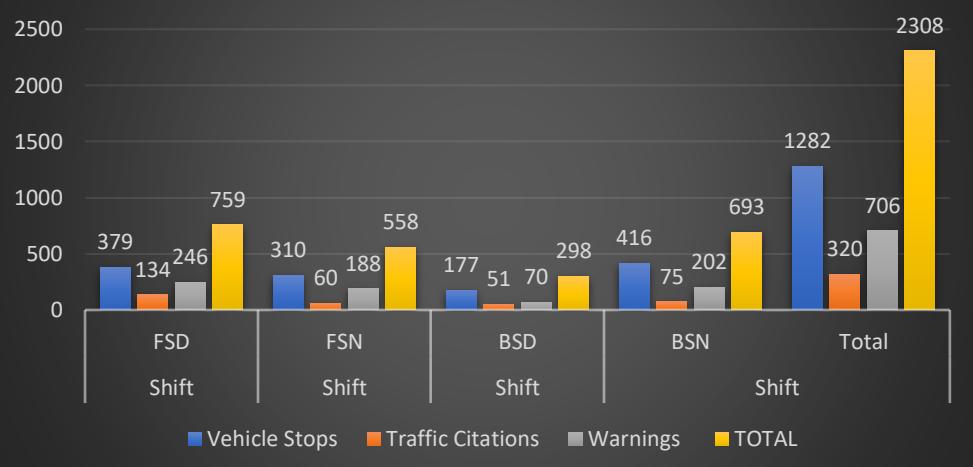
Arrest

	Shift FSD	Shift FSN	Shift BSD	Shift BSN	Total
Felony	49	11	53	18	**131**
Misdemeanor	187	111	149	111	**558**
TOTAL	236	122	202	129	**689**
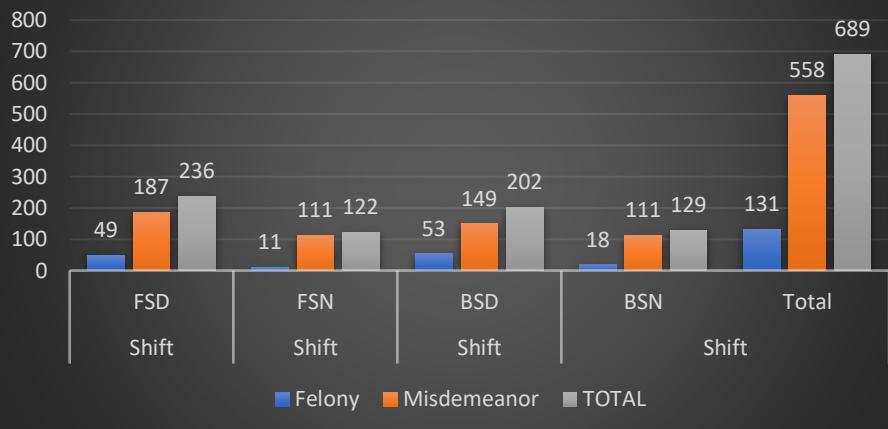
Miscellaneous

	Shift FSD	Shift FSN	Shift BSD	Shift BSN	Total
Warrant Application	38	25	32	34	**129**
Warrant Arrests	89	60	47	41	**237**
Field Contact	47	227	92	467	**833**
Trespass Warning	145	60	66	95	**366**
Mental Health	62	182	52	281	**577**
School Visit	26	17	7	9	**59**
Business Check	114	90	192	136	**532**
Patrol Watches	684	481	667	548	**2380**
TOTAL	1205	1142	1155	1611	**5113**
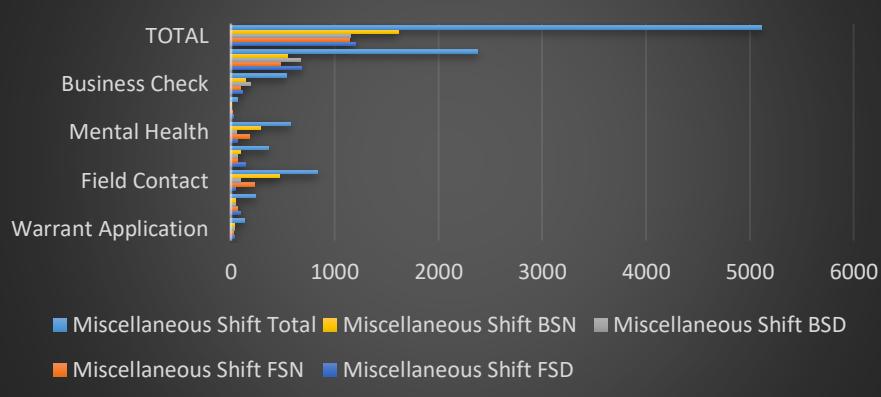
PowerEngage Data/Testimonials

Incident #	Officer(s)	Satisfaction CCPD 1-5	Feedback	Sentiment
2023-067228	Frazier, Phillips, Maul	5	They came fast and took care of the situation in a professional manner.	Positive
2023-067916	Frazier	5	Officer Frazier was exceptional. He did what he could and was compassionate and understanding. Thank you	Positive
2023-067935	Canada, Wade	5	Professional and compassionate about the situation. I appreciate their services to both me and the community.	Positive
2023-067949	Ledeboer	NA	NA	Positive
2023-067955	Wade	5	All were very respectful and responsive	Positive
2023-068251	Knellinger	5	Very prompt, professional, and knew exactly what to do.	Positive
2023-069420	Nelson, Wade, Canada	5	They really took the time to investigate the situation handled it very professionally very satisfied	Positive
2023-069551	Wade	5	Officer Wade was very helpful and professional. Thanks for the quick response and advice!	Positive
2023-069612	Wade	5	Professional, friendly, knowledgeable, not abrupt. Very good response.	Positive
2023-069711	Snyder	5	They were understanding and helpful.	Positive
2023-069721	Bodycomb	5	Great	Positive
2023-070927	Snyder	5	The officers were very polite, and helpful.The officers were very polite, and helpful.	Positive
2023-071255	Ledeboer	5	I did not have much interaction with the officers, however, the dispatcher was extremely helpful and friendly	Positive
2023-071280	Ray	5	Very quick response and they were kind	Positive
2023-072412	Ledeboer	5	Very friendly, helpful, and efficient	Positive
2023-072474	Frey	4	Good job fellas	Positive