

State of the City

2024 ACCOMPLISHMENTS & 2025 GOALS



2024 Accomplishments

- ▶ Civic Rec Reservation System
- ▶ Court Management System Implementation
- ▶ ERP Financial System Implementation
- ▶ Groundbreaking for Visionary Broadband
- ▶ Hwy 50 Pedestrian Crossing
- ▶ I.T. Cyber Security Partner / Threat Monitoring
- ▶ Multi-Modal Master Plan
- ▶ New Method Laundry Demolition
- ▶ Parks Facility Relocation
- ▶ Permit & Licensing Software Implementation
- ▶ Records Management System (Police Dept)
- ▶ Water Department SCADA System Replacement
- ▶ Website Department Headers
- ▶ WN Clark Station – Black Hills Property

2024 Election

At the November 5, 2024 election, the community voted in favor of a 0.3% sales tax to support financing for the construction of a new community swimming pool facility containing both indoor and outdoor pools - allowing for full year use.



New Businesses and New Business Locations

- ▶ 1887 Historic Eatery at The St. Cloud Hotel
- ▶ A Step Back Inn
- ▶ Arby's
- ▶ Arcanum Spa on Main Street
- ▶ Armament Evolved
- ▶ Centerline Roofing on Main Street
- ▶ Defiance Nightclub
- ▶ Dianavinci's Magical Creations
- ▶ Dream Wolf Arts
- ▶ Driftwood and Clay on Main Street
- ▶ Fox Therapies, LLC
- ▶ Greener Pastures Meats & Processing
- ▶ Les Schwab Tire Center
- ▶ MariBelles Boutique
- ▶ Maverick Wealth Advisors
- ▶ Maverik Gas Station
- ▶ Miss Me Esthetics
- ▶ Nelson's Jewelry on Royal Gorge Blvd
- ▶ Pho USA
- ▶ Planet Fitness
- ▶ Prana Yoga
- ▶ Premier Dry Cleaning
- ▶ Red Beard's Swag Shop
- ▶ Sally's Bakery
- ▶ Schusters' Printing
- ▶ Touch of Love on Main Street
- ▶ Whitewater Rooftop Social
- ▶ Windfeather Massage & Natural Healing

Building Department

- ▶ Implemented new online software for online contractor licensing, permits, payments, and plan reviews.
- ▶ Started adoption process of 2024 codes.

Numbers as of 11/30/2024

- ▶ 979 permits issued
- ▶ 22 residential plan reviews completed on new homes/duplexes
- ▶ 637 licenses issued to contractors
- ▶ 1750 various inspections completed
- ▶ Issued 13 Certificate of Occupancies



City Clerk

- ▶ Served as Communications Manager on the Colorado Municipal Clerk's Association.
- ▶ Served on the International Institute of Municipal Clerk's Conference Committee.
- ▶ Served as Past Chair on the Colorado Municipal Clerk's Association Awards Committee.
- ▶ 55 Liquor Licenses, 4 New Liquor Licenses, 2 Transfers, 3 Retail Establishment Permits.
- ▶ 23 Special Events Liquor Permits
- ▶ 1 Colorado Department of Liquor Training
- ▶ 48 Business Licenses
- ▶ 1 Medical Marijuana Licenses
- ▶ 51 Hours of Training Received
- ▶ 14 Ordinances, 17 Resolutions, 13 Proclamations
- ▶ 196 CORA Requests
 - ▶ 82 Building/Zoning/Engineering Department
 - ▶ 17 Various topics
 - ▶ 25 Clerk: Contracts/Bids/etc.
 - ▶ 30 Cemetery
 - ▶ 12 Referred to Police Department
 - ▶ 30 Referred to Fremont County

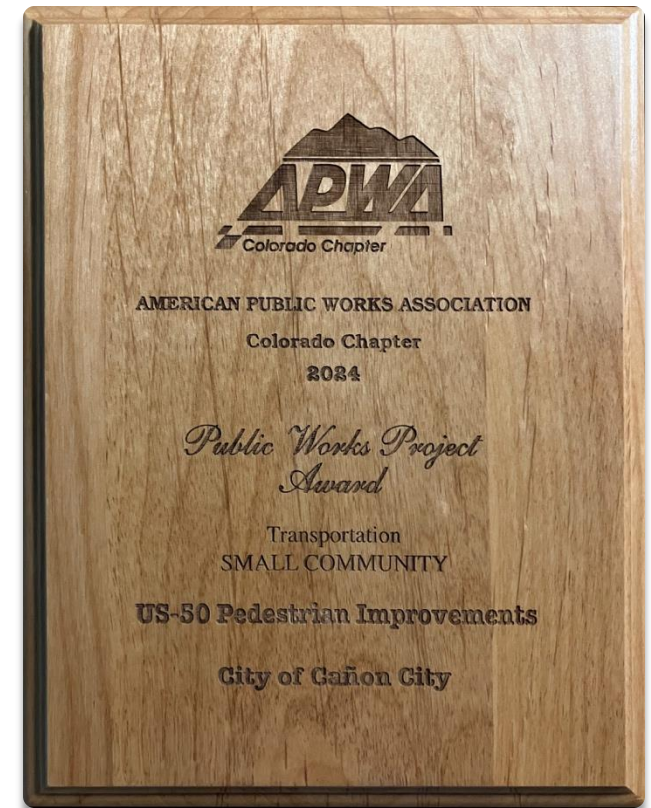
Economic Development

- ▶ Created and established a new Public Art Committee
- ▶ Created an ad hoc Royal Gorge Young Professionals group
- ▶ Introduced a Building Systems Grant Program that aligns with the expanded use of the C-CARE Life Safety Grant and Façade Grant Programs.
- ▶ New Method Laundry demolition
- ▶ Four Mile Ranch (4MR) Planned Development District
- ▶ Visionary Broadband Project
- ▶ Housing Study Market Analysis
- ▶ Hotel Feasibility Study
- ▶ Build A Bike Program
- ▶ Total grants applied for in 2024: \$7,200,000.00



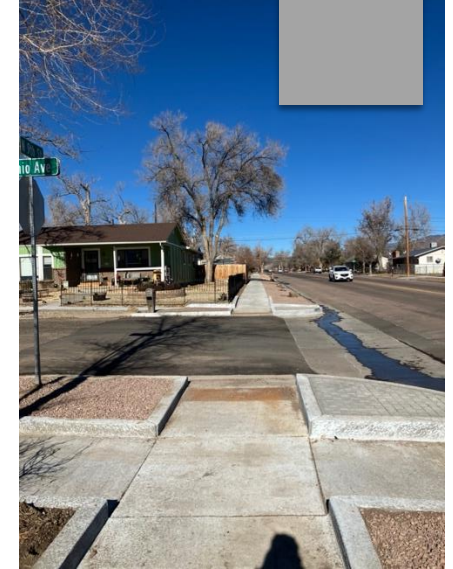
Engineering

- ▶ Hwy 50 Pedestrian Improvement Project
- ▶ APWA Award for Hwy 50 Pedestrian Project
- ▶ Keystone Ridge Project
- ▶ Awarded Phase 1 Construction of US-50 Lighting Improvements
- ▶ Safe Routes To School Project on North 9th St.
- ▶ Multi-Modal Master Plan
- ▶ Skyline Steel and New Method Laundry demolition oversight
- ▶ Reconstruction of downtown 200 block north alleyway
- ▶ Rhodes Avenue Stormwater Project - 80% Complete
- ▶ Repaving and Sidewalks: Esplanade Place, Four Mile Parkway, Oak Avenue
- ▶ Updated Engineering Specifications
- ▶ Received grants for 3rd Street Connector Project and Central/Orchard Intersection Safety Improvements



2A Streets Completed Projects

- ▶ Completed eighth year of the 2A Street Improvement Project.
 - ▶ Pear Avenue (19th Street to east of Field Avenue)
 - ▶ 5th Street (Fairview Avenue to High Street)
 - ▶ Harrison Avenue (9th to 15th Street)
 - ▶ Paving around Fremont County Admin Building: Greenwood, Macon, 6th, 7th
 - ▶ Design & Bid of 1st Street & Main Streets (US-50 to 4th Street) *construction to occur in 2025*
 - ▶ Design of major projects on 9th Street, College Avenue, and Griffin Avenue



Facilities

- ▶ Fire sprinkler heads moved for remodeling
- ▶ Roofs replaced at museum, city hall, incubator building, four pump stations (high head, low head, Four-Mile, Lincoln Park), and water treatment garage.
- ▶ Installed new security cameras at several city facilities
- ▶ Installed HVAC automated controls
- ▶ Assisted with homeless camp clean up
- ▶ Continued progress on the ADA transition plan
- ▶ Provided clean and safe facilities
- ▶ Assisted with logistics for the annual Police department golf tournament



Finance

- ▶ Implemented new Springbrook finance software module
- ▶ Created and implemented a new chart of accounts for all City departments
- ▶ Offer ACH payment to vendors
- ▶ Award for 2023 Audit



Human Resources

- ▶ Implemented a new Performance Management tool which allows for the incorporation of the balanced scorecard approach.
- ▶ Improved CIRSA audit scores to 103 through city-wide effort
- ▶ Worked on the foundation of a Succession Planning philosophy and process to create a talent pipeline.
- ▶ Organized and facilitated employee events: Public Employee Appreciation Week, Safety Fair, Health Fair/Open Enrollment, Employee Holiday Party.
- ▶ Continued to develop citywide training and development programs to strengthen the skills of our workforce, increase engagement and train future leaders.
- ▶ Launched merit pay program
- ▶ Assisted and launched Career Development Program for police department.
- ▶ Enhanced and implemented new strategies for onboarding program to ensure new hires are acclimated, engaged, motivated and have the tools and resources they need to succeed.

Information Technology

- ▶ Upgraded critical server infrastructure and increased redundancy for improved operations during maintenance and outages.
- ▶ Continued the process of updating the City's Water Treatment SCADA network with a complete redesign including new hardware and an enhanced cybersecurity footprint.
- ▶ Finished upgrade of the mobile data terminals (MDT) for the Police Department to a new model.
- ▶ Completed implementation of a new Court Management System.
- ▶ Increased internet service and inbound traffic redundancies to decrease downtime during internet service outages.
- ▶ Identified a solution for cybersecurity monitoring and threat detection.
- ▶ Completed implementation of a new Permitting and Licensing System including components for Code Enforcement.
- ▶ Visionary Broadband Project
- ▶ Records Management System for CCPD



Library

- ▶ Circulation of in-house materials = 106,788. We house 55,499 items (books, DVDs, audio books, magazines).
- ▶ 27,300 Reference questions
- ▶ 50,000 visitors to the library
- ▶ Our 5 notaries have conducted over 700 notary acts.
- ▶ 106 Adult programs and 710 in attendance.
- ▶ Attendance of 592 for 6 Chautauqua or concert events.
- ▶ 126 children's story times events with 2,716 attendance
- ▶ 8 Experience passes that have been checked out 257 times and counting...
- ▶ 77 outreach events for children with 2,093 attendance
- ▶ Notable events: Stanford Spokes, Estes Rockets, Moors and McCumber concert, Pumpkins in the Plaza, Boo at the Bridge, Starpoint's fall festival.
- ▶ Programs: ESL, Adult literacy, legal self-help clinic, quilt and craft sale, summer learning, grief workshops, Senior Mini College, and hosted a wedding.
- ▶ New Makerspace items: Epson Eco Tank sublimation printing, Revo-point 3D scanner, Happrun wireless, Bluetooth projector.

Museum & History Center

- ▶ Completed the repair and stabilization of the two large dinosaur fossils found in 2023.
- ▶ Developed and installed an exhibit on the Lincoln Park Superfund Site.
- ▶ Researched, designed, and installed an exhibit on old schools of Fremont County.
- ▶ Corrected and updated the museum's collection database to be in compliance with migrating the data to the web-based version.
- ▶ Updated the museum's website to include an interactive fossil map and other information for visitors, patrons, and professional colleagues to learn and find more information about the services the museum provides.



Municipal Court

The primary achievement has been the transition to the Tyler court management system. This extensive conversion process commenced at the beginning of February and culminated in a go-live date of April 29th. During this period, both full-time employees were required to participate virtually to ensure a seamless transition. In total, we committed approximately 250 hours specifically to this conversion project, which involved careful planning, and data migration. It's important to note that these hours do not account for the regular responsibilities we continued to manage throughout this time.

The new task involves gaining a comprehensive understanding of the new Springbrook finance system, which includes learning its key features, functions, and processes for managing financial data.

Parks & Open Space

- ▶ New maintenance and office facility at S. 9th Street.
- ▶ 3.5 mile trail construction in Red Canyon Park
- ▶ 2.3 mile trail construction in Temple Canyon Park.
- ▶ Implemented a pre-emergent weed control program in both city and mountain parks.
- ▶ Lakeside Cemetery Expansion
- ▶ New bear resistant trash receptacles in our mountain parks
- ▶ 300-watt LED tennis court lighting at Rudd Park and Centennial Park.
- ▶ Irrigation system smart-tech = average 25% water savings.



Planning & Zoning

- ▶ Applications:
 - ▶ 2 rezoning
 - ▶ 2 variance requests
 - ▶ 28 food trucks
 - ▶ 12 subdivision
 - ▶ 2 site plan
 - ▶ 0 ADUs / 0 SRUs
- ▶ Land use application videos.
- ▶ 30 new or renewing Food Truck/Cart permits.
- ▶ CivicGov project management software allows for web-based submissions of land use applications, food truck and sign permits, and reporting of zoning violations.
- ▶ Title 17 Code Amendments.

Police Department

As of December 3, 2024

- ▶ Dispatched incidents/self-initiated activity: 25,715
- ▶ Cases generated: 3,449
- ▶ Arrests: 901
- ▶ Shopping Cart Ordinance
- ▶ Tyler – New Records Management System
- ▶ Mountain Bike Policing Unit
- ▶ Detective certified through the International Association of Computer Investigative Specialists (IACIS) as a Certified Forensic Computer Examiner (CFCE).
- ▶ Implementation of Flock - city-wide surveillance camera system
- ▶ Hosted an FBI National Academy luncheon
- ▶ Increased proactive policing measures focused on narcotics possession/distribution which netted significant seizures and arrests. Narcotics detectives have organized and participated in nearly a dozen drug interdiction operations.
- ▶ Increased confidence and partnerships with area agencies to establish more cooperative working relationships.
- ▶ Individual officer training totaled 4,207 hours
- ▶ Internal training classes held totaled 460 hours
- ▶ Career Development Program
- ▶ 65 K9 deployments - 37 resulted in arrest
- ▶ Co-Response Program adopted internally



Police Department Community Engagement Events

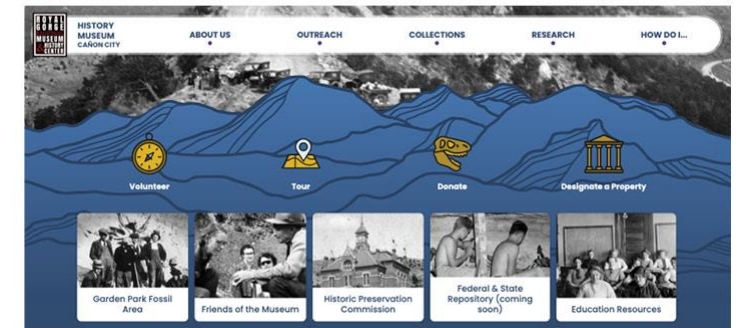
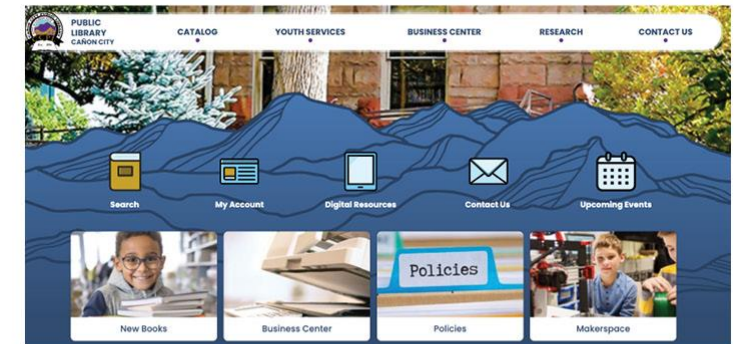
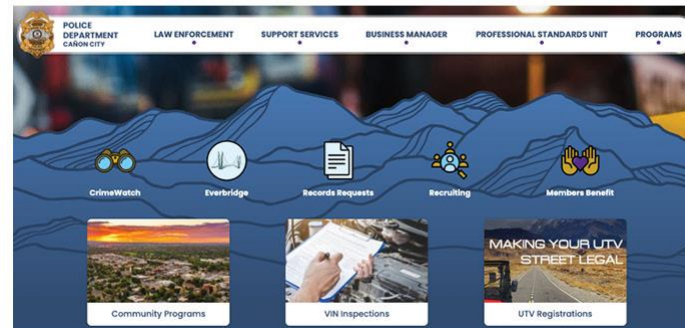
- ▶ PCC Fremont Senior Mini College (March) - 8 hours
- ▶ Coffee With A Cop - 138 hours
- ▶ Safety Town (April) - 67 hours
- ▶ Take Back the Night with Family Crisis (April 18) - 18 hours
- ▶ Starpoint B-Ball Game (April 19) - 38 hours
- ▶ DEA Drug Take Back (April 29) - 16 hours
- ▶ Blossom Festival (May) - 497 hours
- ▶ Safety Jam (June 8) - 64 hours
- ▶ Flashback on Main (June 8) - 21 hours
- ▶ Golf Tourney (June 21) - 93 hours not including prep

- ▶ Children's Miracle Network Fundraiser (June 28) - 60 hours
- ▶ God & Country (July 4) - 48 hours
- ▶ Creatures & Critters at Dinosaur Experience (July 13) - 21 hours
- ▶ Tip A Cop (July 21) - 67 hours
- ▶ Jr. Law Enforcement Academy (July) - 91 hours
- ▶ Whitewater Festival (July) - 60 hours
- ▶ Cruisin' With Corrections (July 31) - 5 hours
- ▶ Fremont County Fair (Aug 2) - 9 hours
- ▶ Back to School event with FCSO & FPD (Aug 13) - 14 hours
- ▶ Citizens' Academy (Sept - Nov) - 135 hours

- ▶ SWAC fundraiser play (Oct 4-6) - 89 hours not including prep
- ▶ Boo At the Bridge (Oct 19) - 38 hours
- ▶ DEA Drug Take Back (Oct 26) - 12 hours
- ▶ Tractor Supply Hometown Heroes (Oct 26) - 6 hours
- ▶ Trunk or Treat (Oct 26) - 36 hours
- ▶ Starpoint Bowling event (Nov 6) - 21 hours
- ▶ Christmas Tree Lighting (Dec 6) - 14 hours
- ▶ Christmas Parade (Dec 7) - 116 hours
- ▶ Shop With A Cop (Dec 14) - 164 hours day of + approx 200 hours prep
- ▶ **TOTAL: 2166+ hours (not including prep on some events as noted). Averaging over 180 hours/month**

Public Information

- ▶ Implemented new CivicRec platform for online reservations of campgrounds, pavilions, and library and museum activities and trained staff on new platform.
- ▶ Configuration, design, and implementation of department header pages on the City website for Economic Development, Library, Museum, and Police.
- ▶ Redesigned First Friday ad to incorporate downtown map to increase community participation in First Friday.
- ▶ Increased resident subscriptions to the e-notify system (balance scorecard item) through increased outreach community efforts and boosted ads on Facebook. Total of 3,275 active category subscriptions/134 new subscribers (up from 2,454 in Dec 2023).
- ▶ Increased Facebook followers another 1,355 from last year through targeted ads and invitations. Total of 7,755 (6,400 in Dec 2023).



Stormwater

As of November 26, 2024

Stormwater Utility

250 properties updated, with an increase in impervious area of 179,599 sq ft.

Stormwater MS4 Program Elements

Public Participation:

165 requests received through the Stormwater/Engineering Departments or SeeClickFix

Illicit Discharge Detection and Elimination:

28 illicit discharges investigated and resolved, including a major spill which resulted in a \$9,424.85 restitution fee

Education and Outreach:

Radio PSAs, Social Media posts, Stormwater Newsletters, 2024 Regional Stormwater Seminar, Clean Up event participation, booths at Royal Gorge Earth Day event and Safety Jam.

Municipal Pollution Prevention and Good Housekeeping Program:

- ▶ 324 inspections – 30 municipal properties/facilities; 33 channels; 261 infrastructure
- ▶ 4 new employees trained on Illicit Discharge Detection and Municipal Pollution Prevention
- ▶ Oversight of contract vegetation management crews

Construction Sites Program:

- ▶ 117 inspections conducted on 18 GESC permitted sites, including City projects
- ▶ Review of stormwater management plans for proposed development sites

Post-Construction Stormwater Management Program:

- ▶ Assist in review of stormwater elements in development plans
- ▶ 27 municipal permanent stormwater control measure inspections; 84 private permanent stormwater control measure and infrastructure inspections (total 111)

Streets/Stormwater Maintenance

As of December 6, 2024

- ▶ 50 Storm Manholes Cleaned
- ▶ 323 Storm Inlet/Boxes Cleaned
- ▶ 23,396.01 Feet of Storm Culvert Cleaned (4.43 Miles)
- ▶ 90 Yards of Material Removed (18.06 Bob-tail Dumptruck Loads)
- ▶ 53,570 Gallons of Water Used to Clean & Flush
- ▶ Street sweeping: 60,620 Gallons of Water used. 389.92 yards of Material has been hauled off (77 Bob-tail loads)
- ▶ 4,793 Pothole Repairs! 713 more than 2023. 73 of these were by citizen requests via call-in or utilizing SeeClickFix.
- ▶ Dust Suppression - applied 12,162 Gallons on 2.24 Miles of Gravel Roads
- ▶ Picked up 233 Yards of Leaves (46.6 Bob-Tail Loads). The Dept. was able to recycle 162 Yards (32.4 Bob-Tail Loads) thanks to residents requesting them, picked up 2,554 bags
- ▶ Patched in excess of 51 Utility Cuts for the Water & Street Departments.

Water

- ▶ Replaced 930 Feet of 4-inch AC on Pear for 2A
- ▶ Replaced 680 feet of Galvanized 2-inch on Doris Drive
- ▶ Repaired 34 water leaks
- ▶ Meter pit replacements/relocations for the Safe Walk to Schools program
- ▶ Water Master Plan & Rate Study
- ▶ Continued production and supply of a high-quality drinking water to our customers that will meet all requirements of the Safe Drinking Water Act.
- ▶ 2024 Fire Hydrant Exercise Program
- ▶ PLC/SCADA upgrade design completed and construction started.
- ▶ Chlorine Scrubber full service with a Hydrochloric Acid cleaning
- ▶ Lead service line inventory
- ▶ Continued to operate and maintain approximately 150 miles of water main, 1,188 fire hydrants, 109 blow-off assemblies, 3,439 valves, and 8,916 service lines/meters.

2025 Major Projects

- ▶ Osprey Channel Rehab Project
- ▶ 8th & Pine Hydraulic Ditch Crossing Construction
- ▶ 800 Block S. Main Street Alley
- ▶ Main Street Reconstruction (US-50 to 4th)
- ▶ Hwy 50 Lighting Project
- ▶ 2A Projects:
Justice Center Road, S. 12th & Sherman,
Harding, College, Resurfacing Project
- ▶ Parks Facility Relocation
- ▶ Pickleball Courts
- ▶ Rhodes Avenue Project Completion
- ▶ New Reservoir Feasibility
- ▶ HRIS Software Evaluation
- ▶ Museum Archival Software Platform
- ▶ Water Main Projects:
College, 9th Street, Harding, Griffin



Looking forward to a
successful 2025!