



CITY OF CAÑON CITY

Water Department

1525 S. 9th Street, Cañon City, CO 81212
(719) 269-9022 • www.canoncity.org

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Canon City

Inadequate Backflow Prevention and Cross-Connection Control Program

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not a public health risk, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

In accordance with Regulation 11, Section 11.39(2)(a), suppliers of water must develop and implement a written BPCCC program. Uncontrolled cross-connections have the potential to cause severe health risks to consumers in the water distribution system. The supplier emailed the department on February 9, 2024 stating that upon completing their 2023 written annual BPCCC report, they observed a failed assembly (May 18, 2023) which exceeded the 120-day deadline. The supplier did not apply nor receive a department extension for this failed assembly. The assembly received a passing test on February 7, 2024. It was discussed that the failed assembly test report was submitted to the supplier during a timeframe in which the supplier did not have a "Cross-Connection Inspector." Failure to implement the BPCCC program constitutes a BPCCC violation in accordance with Regulation 11, Section 11.39(6)(b)(i). Since the supplier has hired a "Cross-Connection Inspector" and are adequately tracking assembly and method test and inspection results, the department considers this violation resolved and no further action is needed. However, public notice is still required. We were required to keep complete drinking water records, but we failed to do so. We realize the importance of keeping complete records to document the quality of the water we provide and the efforts we take to ensure the water is safe to drink.

What does this mean? What should I do?

- There is nothing you need to do currently. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

- We have hired the new Cross Connection Inspector. We have made policy changes to ensure a failed backflow test is handled appropriately.

We anticipate resolving the problem by 2/7/2024. For more information, please contact **Travis Payne** at trpayne@canoncity.org or 7192699019, or 103 Tunnel Dr. Canon City CO 81212.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: City of Canon City - CO0122100
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